



Employee Guide

HooPayz[®] is a comprehensive, time and money saving resource that will help you and your family make informed, cost saving health benefit decisions.

Spend Less on Quality Care

**Don't pay more than you should.
We can help you SAVE.**

With a Personal Advisor, you don't need to figure out healthcare on your own. We work to reduce your out-of-pocket cost, lower your stress, and improve your benefit literacy so you have the confidence to care for yourself and your family.

\$767*

*Average savings per price check and bill review request for HooPayz members. Your actual results will vary.

HooPayz protects you and your family financially by helping you use your health insurance correctly so you don't pay more than you should for healthcare services.

How Does HooPayz Work?

When you or your family needs help with your health insurance, finding a provider, or resolving medical bills, call a HooPayz Personal Advisor at 866-981-4991. We will find you the best solution.

Who is Eligible?

HooPayz is available to you and your family including spouses and children who are part of your employee health benefits.

Personal Advisor Services

Call **866-981-4991** to submit a request to your Personal Advisor.

Find Fair Health Prices

Lower your out-of-pocket costs by comparing prices between high quality providers. Your Personal Advisor will find lower cost options that work for you and your family. This service includes your medical, dental, prescription, and vision benefits.

Claims Assistance & Billing Issues

HooPayz will explain your benefits and help you with balance billing, out-of-network provider fees, appeals with providers, and ensure your benefits are applied correctly so you don't over-pay.

Medical Bill Dispute & Negotiation

If you have a dispute about the amount you owe a provider or are concerned about billing errors, your Personal Advisor will review your bill and then contact the provider on your behalf. We will negotiate discounts and payment options.

Find Physicians, Specialists, Dentists & more

When you need a new doctor, we'll find local, in-network, high-quality providers that are accepting new patients for your medical, dental, and vision needs.

Is My Privacy Protected?

We use best practices to keep your information confidential. Your employer will not have access to your personal health information unless you ask for coordination.

When is HooPayz Available?

24/7! Submit your requests by phone any time, and your HooPayz Personal Advisor will get started on your case the very next business day.

